





DALYL CHAOU COSTA

Architect / Carpenter

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EDUCATION





ARCHITECTURE

UIC Barcelona










CARPENTER TRAINING

Moralzarzal, Madrid

LANGUAGES

- Spanish 
- French 
- English 
- Swedish 

SKILLS

- Rhinoceros 
- Revit 
- Grasshopper 
- Endscape 
- Autocad 
- Photoshop 
- InDesign 
- Microsoft 
- IOS applications 

PROFILE

Experienced Carpenter turned aspiring Architect with international exposure in Spain, France, Australia, and Sweden. Proficient in carpentry, reinforcement, concrete, and wooden structural houses. Enrolled in Architecture School, adept in structural calculation, 3D modeling and urbanism. Portfolio showcases two years of dedication and work at K-LAB, a Swedish structural engineering company and five years of learning at university. Eager to tackle new architectural challenges.

WORKING EXPERIENCE

ARCHITECT

Maria Joao Atelier | Menorca, Spain | 2024 -

As an architect, I specialize in single housing projects in Menorca, combining traditional and modern construction techniques. My work includes the first contact with the customer, the creative process taking in account the urban, social, cultural and climate context, the creation of the 2d and 3d documentation for the execution and building permits, managing the construction, reforms and renovations, respecting traditional architecture while integrating contemporary innovations, and comprehensive interior design focusing on creating functional and aesthetically pleasing living spaces.

3D MODELLER

K-Lab | Stockholm, Sweden | 2020 - 2023

As a 3D modeling specialist, I created construction sequences and documentation using Revit and Rhinoceros. My focus was on steel structures, reinforced concrete, and CLT designs. I provided construction cost effectiveness analysis, thermal, sun-light and acoustic analysis to ensure accuracy and efficiency for successful project outcomes.

FRENCH SALES RECEPTION DESK GOOGLE ADS

Teleperformance | Barcelona, Spain | 2018 - 2019

Deliver frontline customer service, promptly addressing incoming calls and effectively routing them to the relevant department. Execute duties in strict compliance with established policies and procedures, maintaining adherence to company standards. Ensure seamless communication between clients and internal teams, facilitating smooth operations and contributing to overall customer satisfaction.

CARPENTER

Bygg Resources | Stockholm, Sweden | 2017 - 2018

As a Carpenter, I specialized in providing interventions for insurance clients, addressing damages caused by water, vandalism, and theft. My responsibilities included efficiently and skillfully fixing and restoring affected structures to their original condition, ensuring client satisfaction and timely completion of projects.

FRENCH/SPANISH CUSTOMER SERVICE

ITS Management | Sydney, Australia | 2016 - 2017

Manage inbound calls, live chat, and email correspondence to address customer inquiries related to their online casino accounts, payments, bonuses, and phone-based transfer monitoring. Provide prompt and accurate assistance, ensuring customer satisfaction and retention. Utilize effective communication skills to resolve issues efficiently and maintain a positive customer experience.

CARPENTER

Green Civil and Productivity Force | Sydney, Australia | 2015 - 2016

As a Carpenter, I specialized in handling formwork and constructing complete wooden structures for diverse projects, ranging from large-scale endeavors like Sydney Airport to smaller housing projects. My role involved expertly executing formwork installations and overseeing the construction of durable wooden frameworks, ensuring high-quality workmanship and timely project delivery across different scales.

FRENCH BUDGETS INSURANCE MANAGER

Multiasistencia | Madrid, Spain | 2010 - 2015

Oversee budgets for professionals offering insurance habitat services to customers, ensuring compliance with insurance laws and regulations. Provide consultation to homeowners by conducting thorough analyses and recommending appropriate solutions tailored to their needs. Utilize expertise in insurance practices to effectively manage financial resources and optimize outcomes for both clients and service providers.

SALES

Iberdrola | Madrid, Spain | 2009 - 2010

Persuasively convinced clients to switch their electric provider through door-to-door sales efforts. Demonstrated effective communication skills to highlight benefits and secure agreements. Met or exceeded sales targets consistently while maintaining a customer-centric approach. Adapted strategies to address customer concerns and objections. Collaborated with team members to optimize sales strategies and achieve company goals.

CARPENTER

Doble AMR | Madrid, Spain | 2003 - 2009

Seeking carpenter apprentice for formwork, reinforcement, and concrete pouring. Tasks include preparing formwork, installing reinforcement, and pouring concrete for foundations, walls, slabs, and roofing. Focus on safety, teamwork, and blueprint comprehension. Develop carpentry skills, attention to detail, and physical fitness. Progress to handling more significant responsibilities in construction projects with experience and training.